



PROVISIONAL PROBLEMS AND SOLUTIONS

All provisional ballot envelope applications must be presented to the Board for approval or disapproval. Any questionable or problematic applications will be brought before the Board. The following general guidelines, pursuant to **Numbered Memo 2023-04** and **Numbered Memo 2025-02** may be used to determine whether a ballot should be approved or disapproved if there is uncertainty.

Every effort must be made by county boards of elections to correct administrative errors well before the board meets to consider and count the provisional ballots. If a voter was properly registered to vote in the election by the county board, no mistake of an election official shall serve to prevent the counting of the vote on any ballot item for which the voter was eligible by registration and qualified by residency to vote. A county board shall never reject a voter's provisional application due solely to an administrative error by an election official.

APPROVE

1	The poll workers could not find the voter's ATV, but staff found and verified the voter registration information for the voter	Approve
2	The voter was removed after two federal elections and did not move out of county or registered elsewhere	Approve - change the voter status to "ACTIVE", add comment " <i>Voted Provisional, election date, changed status, your initials</i>) in Voter View
3	The voter moved but did not notify the BOE They went to the correct polling place and voted the correct ballot style	Approve – Numbered Memo 2023-04 (pg. 8)
4	The voter did not sign the provisional application but signed the ATV	Approve – voter signed ATV
5	Voter seems to have already voted, but instead the voter voted under another record (e.g.: Alexander Lee Payne Jr. and Alexander Lee Payne Sr.)	Approve – voter record will reflect the correct voter history Numbered Memo 2023-04 (pg. 12)
6	DL/SSN validates (Registration Repair Voter)	Approve – Numbered Memo 2025-02 (pg. 4)
7	DL/SSN Update Record - DL/SSN4 doesn't validate but the voter has provided HAVA ID at any point in their registration history up until 12 p.m. (noon) on the fifth business day after Election Day, and the voter is voting provisionally only for the DL/SSN-Update Record reason	Approve – Numbered Memo 2025-02 (pg. 4)

8	DL/SSN-Update Record - the voter checked the checkbox that they do not have a DL/SSN and the voter provided HAVA ID by 12 p.m. (noon) on the third business day after Election Day	Approve – Numbered Memo 2025-02 (pg. 4-5)
9	Research shows that the voter made an attempt to register to vote at the DMV before the voter reg deadline and there is no information showing the voter was registered elsewhere in the state after the date of the DMV application	Approve – Numbered Memo 2023-04 (pg.5)

PARTIAL

10	The voter went to the incorrect polling place on election day and voted in the incorrect ballot style	Approve – Numbered Memo 2023-04 (pg.9)
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PARTIAL – ONLY FEDERAL CONTESTS

11	If required, but the voter did not provide the DL/SSN4 or mark the checkbox for lacking DL/SSN4 on the provisional application at all	Partial/only federal contests – Numbered Memo 2025-02 (pg.5)
12	The voter provided a DL/SSN4 that did not validate, and the voter has never shown HAVA ID between the time they first registered and the deadline to do so in the current election	Partial/only federal contests – Numbered Memo 2025-02 (pg.5)
13	The voter checked the checkbox for lacking DL/SSN4, and the voter has never shown HAVA ID between the time they first registered and the deadline to do so in the current election	Partial/only federal contests – Numbered Memo 2025-02 (pg.5)

BOARD REVIEW

14	The voter completed a photo ID exception form	After board review of ballots, change status to “Pending”, “Approved” or “Disapproved” – Numbered Memo 2023-04 (pg.13-15)
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DISAPPROVE

15	There is not a provisional ballot inside the provisional ballot envelope	Disapprove – Numbered Memo 2023-04 (pg.23-24 section 410)
16	The voter arrived and voted after the polls closed (7:30 p.m.)	Disapprove Numbered Memo 2023-04 (pg.12)

17	The voter is not eligible to vote (e.g.: underage or felony conviction)	Disapprove – Numbered Memo 2023-04 (pg.10)
18	The voter lives out of Forsyth County or moved more than 30 days ago	Disapprove – Numbered Memo 2023-04 (pg.10)
19	The voter did not provide ID, did not fill out the photo ID exception form, or did not return to the BOE with an acceptable form of ID before the deadline	Disapprove – Numbered Memo 2023-04 (pg.10)
20	In a primary, the voter voted in another party’s ballot (e.g.: registered DEM, voted REP ballot) *** In NC, if a person is UNA, they can choose which ballot to vote for. This scenario DOES NOT apply to them***	Disapprove – Numbered Memo 2023-04 (pg.11)
21	In a municipal election, the voter voted in a municipality they don’t live in	Disapprove
22	There is no record of registration for the voter in Forsyth County	Disapprove – Numbered Memo 2023-04 (pg.9)
23	The registration was previously denied	Disapprove – Numbered Memo 2023-04 (pg.11)
24	The voter attempted to register but did so after the deadline	Disapprove – Numbered Memo 2023-04 (pg.5)
25	Voter already voted	Disapprove – Numbered Memo 2023-04 (pg. 12)
26	There is not a provisional application inside the provisional envelope and there are no other materials that could be used in its place (e.g.: ATV)	Disapprove – Numbered Memo 2023-04 (pg. 4 & 23-24)
27	The voter was previously registered in Forsyth County, but research shows the voter moved out of county/state or registration was cancelled, etc.	Disapprove – Numbered Memo 2023-04 (pg. 8 & 10)
28	Same-Day Registration voter that voted during early voting did not provide proof of residence (HAVA ID) and/or photo ID and did not bring required documents to BOE before deadline	Disapprove – Numbered Memo 2023-04 (pg. 11)
29	The voter’s provisional application is missing required information or is illegible and the voter did not return to the BOE to correct these issues before the deadline	Disapprove