

Forsyth County Department of Social Services
Board Meeting Minutes
June 29, 2015

In Attendance: Debra Donahue, Nancy Young, Walter Marshall, Claudette Weston and Evelyn Terry

Absent: Dave Plyer

Also in attendance from FC DSS were Pat Read, Kim Collie, Daphne Taylor, Victor Isler, Tanya McDougal; Gloria Woods from the County Attorney's office and Teresa Henry, a citizen of the community.

The meeting was called to order at 11:35

Information

Public Comments - Ms. Teresa Henry, a member of the community, attended the meeting. Ms. Henry voiced her concern of not receiving a call back regarding Child Support services. Mrs. Daphne Taylor, Assistant Agency Director will follow up with Ms. Henry regarding her concern.

Staff Introductions - Michelle Henry, Information Specialist; Stephanie Swanton, Income Maintenance Caseworker; Jessica Crawford, Income Maintenance Caseworker; Linda Batchelor, Income Maintenance Caseworker; Keisha Forbes, Income Maintenance Caseworker; Sharon Howell, Income Maintenance Caseworker and Wannetta Jones, Sr. Social Worker.

Director's Report

Initiatives

Family Services/Smart Start – Partnering with Smart Start to assess daycare services. FCDSS daycare workers have been included in conversations regarding possible job duty changes. A child care services community workgroup is being developed. The planned implementation date is July 2015. Once the workgroup has been developed the DSS Board members will be notified by email.

United Way - Have targeted some of our areas and have started going out doing community meetings. DSS will participate in the meetings to gather feedback on how we can do a better job providing services.

Dept. of Labor - In partnership with the Workforce Center and currently has an MOU regarding employment services.

Audits - See handout provided to Board Members. DHHS medicaid audit upcoming, date has not yet been provided.

Vacancies - Vacancies increased since adding the additional 20 positions. All applicants would need to follow existing process to apply for current vacancies.

Division Updates - See handouts provided to Board Members. The graphs proved to be very helpful in looking at trends for all Divisions. Action plans developed within each area.

Court system - working with Twanda Staley of the Forsyth County attorney's office and Judge Menefee to form a workgroup. The work would include the Child Support Judges, Child Welfare Judges, the Guardian ad Litem and the Attorney General and some additional advocates in the community to how to do a better job of applying services and looking at internal plans. Currently in preliminary stages - Fall 2015 expected spearhead date.

Initiatives - Outcome and results driven. Measurable goals are in place to ensure results. Concrete results expected by November 2015.

Consent

The April 2015 minutes were unanimously approved on a motion by Evelyn Terry, second by Walter Marshall.

The LIEAP and CIP Energy Plan was unanimously approved on a motion by Evelyn Terry, second by Claudette Weston.

Action Items

Provide Board members with Executive Team Organizational Chart outlining current responsibilities.

Adjourn

The meeting adjourned at 12:54 pm